

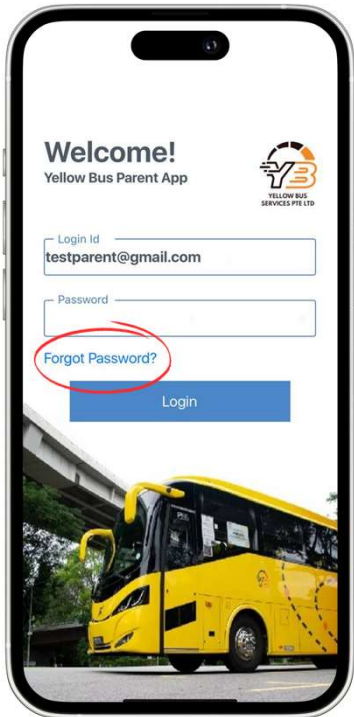


YELLOW BUS
SERVICES PTE LTD

Parent App User Guide

Guide for Parents

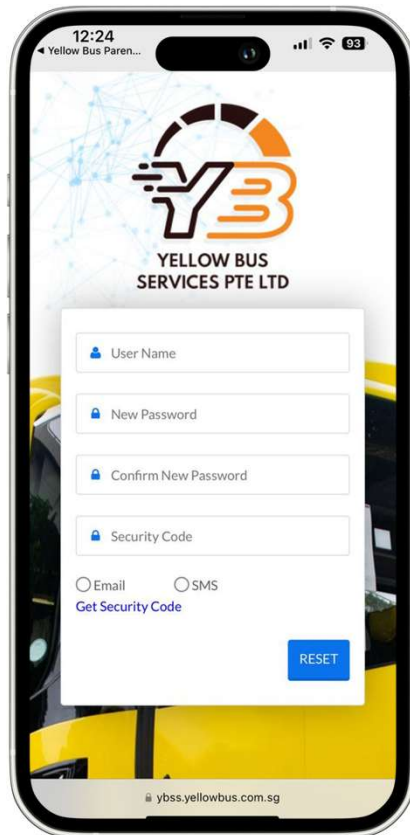




LOG IN PAGE

- Login ID is your registered email address.
- For **first-time user**, please set your password by clicking 'Forgot Password' to set your password.

SET / RESET PASSWORD



Enter the email address which you have registered with the Bus Office.



Select how you'd like to receive your Security Code: via 'Email' or 'SMS'.



The security code will be sent to your email or mobile number that is registered with the Bus Office.



If you do not receive the security code after a few tries, please contact the Bus Office.

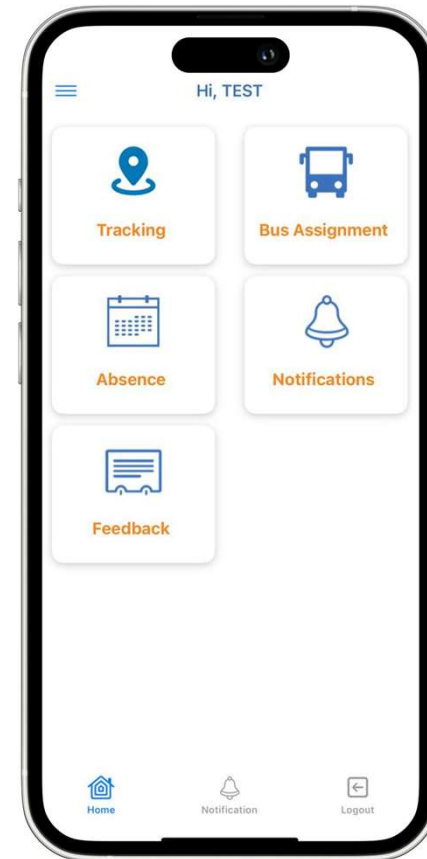
Please note that your password must consist of:

- at least eight characters,
- at least one uppercase letter,
- one lowercase letter,
- one number,
- & one special character.

MAIN MENU

Welcome to the Main Greeting Page !

You can easily navigate between key features with a simple tap.



TRACKING PAGE



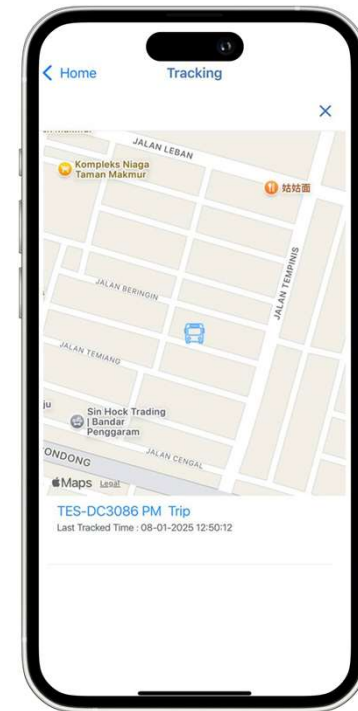
Click on the  icon to track the live location of the bus.



You can view the bus' movements 30 minutes prior to the scheduled timing.

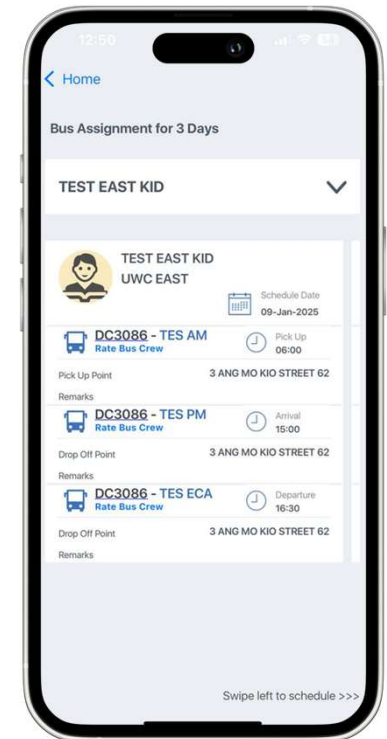


Pick-Up/Drop-Off time & status will show once the child has boarded or alighted.

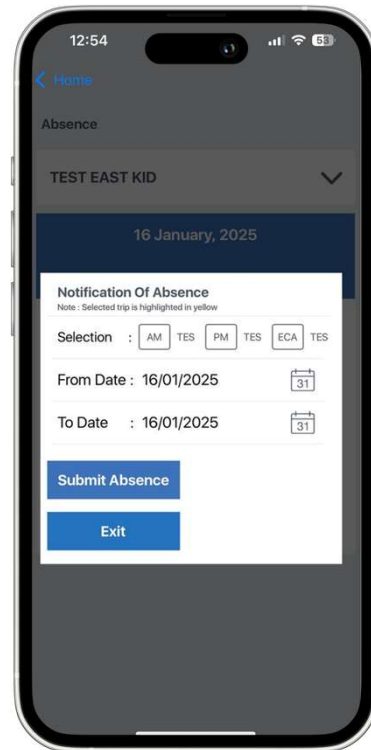
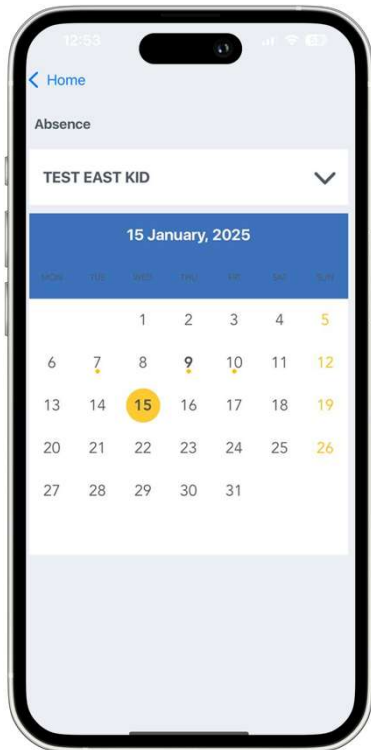


BUS ASSIGNMENT PAGE

- An overview of your child's daily bus assignment.
- Swipe left to view the bus schedule for the next 3 days.
- Details you can see here :
 - Name of your child
 - Scheduled Pick-up/Drop-Off time
 - Location and remarks of Pick-up/Drop-Off point.
 - Bus number & Bus plate

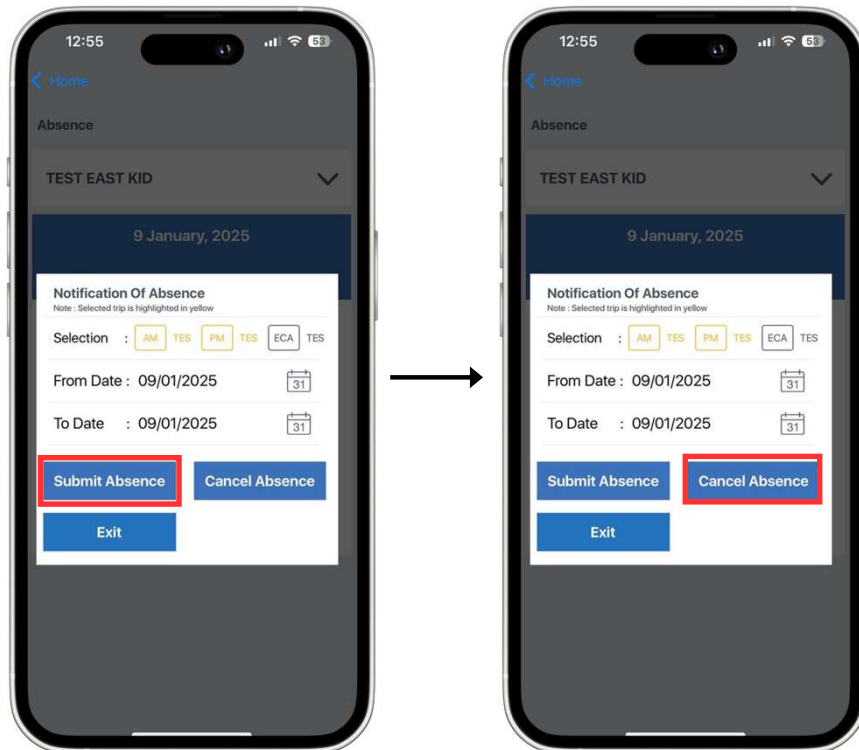


ABSENCE PAGE



- Notify the bus office if your child does not need transportation on a specific day in advance.
- Select the date(s) of absences.
- The cut-off time will be 11:30AM for the current day's afternoon bus trip & 11:30PM for the following day's bus trip.
- Please call or email the Bus Office directly for any urgent arrangements.

ABSENCE PAGE



SCHEDULE AN ABSENCE

- Select the appropriate bus trips. (AM Bus / InPM Bus/ PM Bus / ECA Bus).
- Ensure the date selected is correct and click the **“Submit Absence”** button to schedule an absence.

CANCEL A SCHEDULED ABSENCE

- Select from the available and Yellow highlighted bus trips. (AM Bus / InPM Bus / PM Bus / ECA Bus).
- Click the ‘Cancel Absence’ button to cancel an already scheduled absence.

NOTIFICATION PAGE



Notifications and alerts from the bus office will show here to ensure that you receive:

- Timely updates on any bus delays,
- Breakdowns,
- & emergency situations to and from the campus.

FEEDBACK PAGE

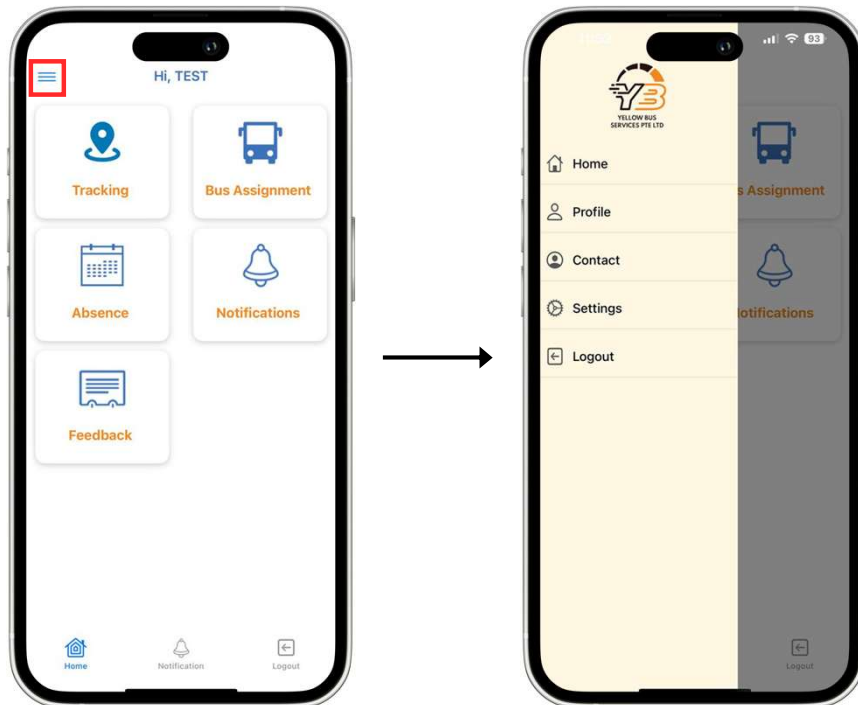
- Click the drop-down arrow in 'Select Child Name'.
- You will be re-directed to Yellow Bus' Feedback Form.
- Please choose a feedback category and provide us with more details.

The image shows a smartphone screen displaying a feedback form. The form is divided into sections: 'Child Details', 'Ticket Details', and 'Trip Details'. In the 'Child Details' section, the 'Select Child Name' field has a red box around its drop-down arrow. Below it are fields for 'Child Name', 'Child Grade', and 'Child ID'. The 'Ticket Details' section includes 'Select Feedback Category' (with a drop-down arrow), 'Feedback Header', and 'Feedback Description'. The 'Trip Details' section includes 'Route Number', 'Where the incident happen (Location)', and a map area labeled 'Location'.



The image shows a smartphone screen displaying the 'Yellow Bus Feedback Form'. The form has a yellow header with the 'Yellow Bus' logo and the text 'YELLOW BUS SERVICES PTE LTD'. Below the header, the form is titled 'Yellow Bus Feedback Form'. It contains several fields: 'School *' (with a drop-down arrow), 'Categories *' (with a drop-down arrow), 'Subject *' (with a text input field), and 'Parent/Guardian's Name *' (with a text input field). At the bottom, there is a field for 'First Name' and a URL 'forms.yellowbus.com.sg'.

SIDE MENU

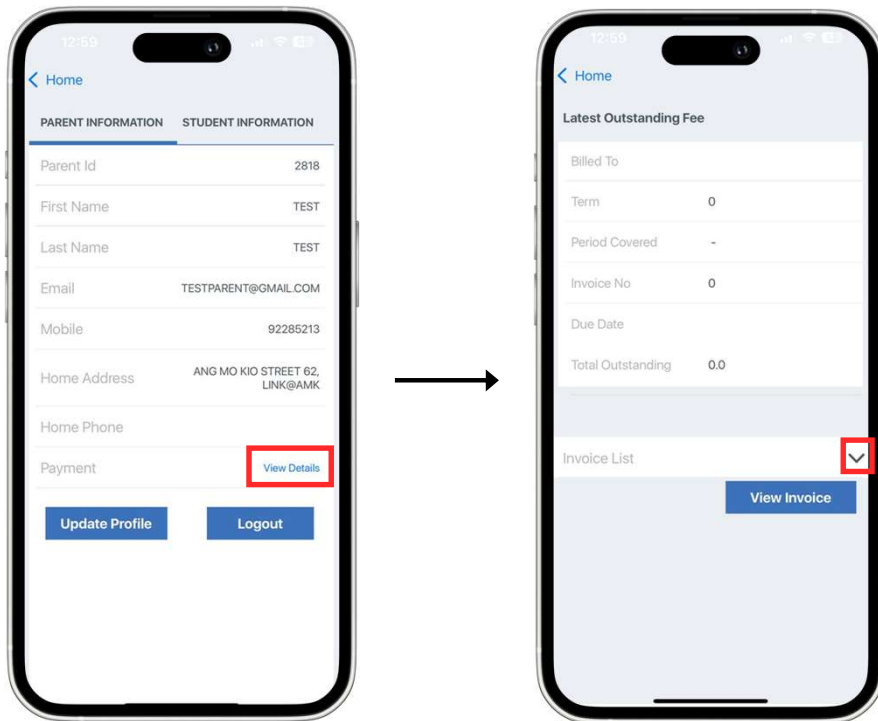


Click the  icon to access more features.

You will be able to:

- View,
- Update your profile,
- Get Bus Office contact information,
- & Logout.

PROFILE PAGE



- You may view and update your Parent / Student details here.
- Click 'View Details' to check the latest outstanding fee.
- Select the invoice from the drop down to view the invoice in detail.

PROFILE PAGE

Home

Change of Father's details:

Change of Mother's details:

Father's Family Name

Father's Given Name

Father's Mobile Number

Save



Home

TEST EAST KID

* Please select one student

Update student details

Student's Family Name

Student's Given Name

Student's Grade

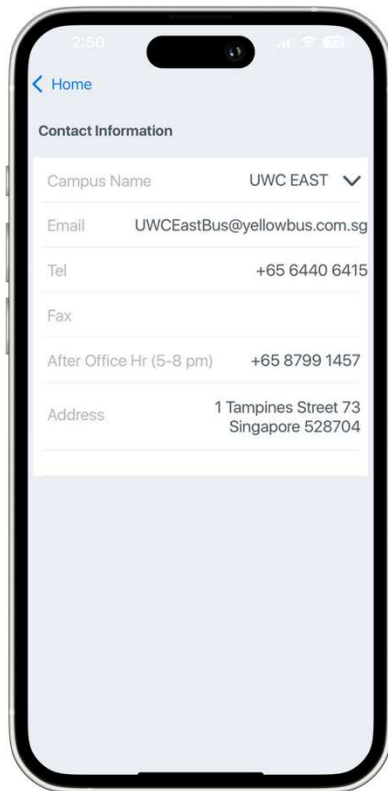
Student's Gender

Male Female

Student's Medical Info

- Update the Father's / Mother's details and mobile number.
- Update the Child's details, grades, gender, and medical info.

CONTACT PAGE



You may get the
respective Bus Office
contact information
here.

SETTINGS PAGE

- Notifications can be enabled or disabled according to your preference.
- We encourage you to enable it to allow timely alerts.





YELLOW BUS
SERVICES PTE LTD

Thank You

For Your Attention



Visit Our Website
YELLOWBUS.COM.SG

